

Terms of Service

Last Updated: November 2025

1. Acceptance of Terms

By accessing and using the Barking Beauty mobile application, you accept and agree to be bound by the terms and provision of this agreement.

2. Services

Barking Beauty provides pet grooming services at our 8 Pittsburgh-area locations. Our VIP membership program offers discounts on in-store services, mobile grooming, and boarding/daycare.

3. VIP Membership

VIP memberships are billed monthly (\$9.99/month) or annually (\$99.99/year). Members receive 40% off in-store services, 15% off mobile grooming, and 15% off boarding/daycare. Memberships can be canceled at any time with benefits retained until the end of the current billing period.

4. Payment Terms

All payments are processed securely through Stripe. By purchasing a VIP membership, you authorize us to charge your payment method on a recurring basis according to your selected billing interval.

5. Cancellation Policy

You may cancel your VIP membership at any time through the app. Cancellations will take effect at the end of your current billing period. No refunds will be issued for partial months or years.

6. User Accounts

You are responsible for maintaining the confidentiality of your account credentials. You agree to accept responsibility for all activities that occur under your account.

7. Pet Information

You are responsible for providing accurate information about your pets, including vaccination records, special needs, and grooming preferences. Please notify us of any changes to your pet's health or behavior.

8. Limitation of Liability

Barking Beauty is not liable for any indirect, incidental, special, consequential or punitive damages resulting from your use of our services.

9. Changes to Terms

We reserve the right to modify these terms at any time. Continued use of the app after changes constitutes acceptance of the modified terms.

10. Contact Information

For questions about these Terms of Service, please contact us at info@candeloresbarkingbeauties.com or call 412-872-5550.